FORTRUST®

THE RECOGNIZED LEADER IN DATA CENTER COLOCATION SERVICES

TIER III FACILITY — FORTRUST Denver Data Center, Phase 7 — 22 March 2016 — UPTIME INSTITUTE CERTIFIED

TIER III OPERATIONS — FORTRUST Denver Data Center, Phase 7 — Expires 18 April 2019 — UPTIME INSTITUTE CERTIFIED GOLD

FORTRUST DENVER DATA CENTER SPECIFICATIONS

» 300,000 square feet of data center facility
» Tier III Certification of Constructed Facility from the Uptime Institute
» Modular "plug and play" infrastructure throughout the critical system's design allows for expansion without interruption
» Extensive risk mitigation features and attributes
» 50,000 square feet of operational raised-floor space and 65,000 square feet of data modules all on ground floor/slab
» Facility located outside the 100 and 500 year flood plains

COLOCATION
(RAISED FLOOR AND DATA MODULES)

» Cabinets, cages, and data modules ranging from 100 square feet and above
» 100 and 200kW @ 2N data modules
» Densities up to 35kW/rack in data modules
» Individual data module PUEs' of <1.2

POWER

» 34 MW of data center infrastructure
» 2N ("A" & "B" side) electrical distribution to critical loads
» Multiple 1,000kVA and 750kVA uninterrupted power supply (UPS) systems in a 2N+1 configuration
» 2MW and 2.5MW generators in an N+1 configuration

COOLING

» Closed-loop chilled water system; chillers, pumps and computer room air handling units
» Dual path and bi-directional distribution
» 36 inch raised floor for optimum cooling
» High density cooling in data modules >1000 watt/sq.ft. or 35kW/rack

ACCESS & CONNECTIVITY

» Carrier and cloud neutral facility
» Secure diverse vaulted underground entrances
» Multiple carrier fiber facilities and WAN connectivity options

OPERATIONS & SECURITY

» Tier III GOLD Certification of Operational Sustainability
» 7X24 on-site operations and customer support
» 7X24 on-site security guards
» Multiple layers and types of two factor authentication and access control; including biometric, motion-sensor activated cameras and digital recording
» Additional off-site 3rd party security monitoring
» COLOVIEW® Service via extensive DCIM system

SERVICES

» 7X24 equipment receiving services
» 7X24 remote hands with 30 minute SLA
» High-availability Managed Internet Access (MIA) service (house/blended bandwidth)
» Rack and stack services
» Multiple customer drop-in, test and turn-up areas
» Onsite conference and office space

CUSTOMER SERVICE/SUPPORT

» 7X24 customer service with a "sense of urgency"
» Reach a live person 7X24 via email or phone; no call centers or automated "queue" ticketing systems
» 100% customer satisfaction ratings as surveyed year after year

COMPLIANCE

» SSAE 16 Service Organization Control ("SOC") 1 Type II
» SOC 2 Type II
» SOC 3 SysTrust Services Organization
» PCI/DSS (sections 9 &12)
» BBB A+ Accreditation
» HIPAA
» GLBA

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FORTRUST
2015 Winner, Medium Business
BBB Serving Denver/Boulder